

EMERGENCY RESPONSE AND DISPATCH

Emergency management and business continuity should be a 24/7 concern to all businesses.

KEY FEATURES

- 24/7/365 live-agent support
- Experienced and skilled emergency dispatchers
- Specialized escalation procedures
- Online client portal for reporting and call logs
- Service can be integrated with third-party dispatch software

CIVIC EMERGENCY DISPATCH

Having access to an emergency response solution means every emergency call is assessed and responded to by a trained emergency support 24/7/365.

OILFIELD EMERGENCY DISPATCH

Our customer service representatives are responsive to emergencies, such as fires, gas leaks, equipment malfunctions, and accidents.

ELEVATOR EMERGENCY DISPATCH

When our agents are alerted to an elevator emergency, you can feel confident that they will alert the correct personnel according to your emergency plan.

EMERGENCY BROADCAST NOTIFICATIONS

Our system integrates with many third-party solutions, and our highly skilled agents can be trained to utilize your preferred emergency notification software.



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