

CONTACT CENTRE SOLUTIONS

Deciding how to manage your customer service experience is essential for any organization.

KEY FEATURES

- 24/7/365 live-agent support
- Specialized escalation procedures
- Real-time rotation and shift scheduler
- Online client portal for reporting and call logs
- Service can be integrated with third-party management software

PROMPT COMMUNICATION

The capability to receive and respond to customer inquiries is crucial to you, your customers, and your business. You can rely on us 24/7.

FLEXIBLE AND COST-EFFECTIVE

We have plans to fit any organization's budget. Reduce in-house staffing costs without sacrificing your customer service and responsiveness.

EXPERIENCED AGENTS

Working with our experienced and dedicated agents can help you ensure a positive interaction for each and every customer.

THIRD-PARTY MANAGEMENT

Our system integrates with many third-party solutions, and our services can integrate with your preferred customer relationship management tool.



1-866-605-2558

sales@interconmessaging.com
www.interconmessaging.com

Intercon Messaging
Live Answer. Reliable Solutions.